



Welcome to the EZ Haul Sign Up!

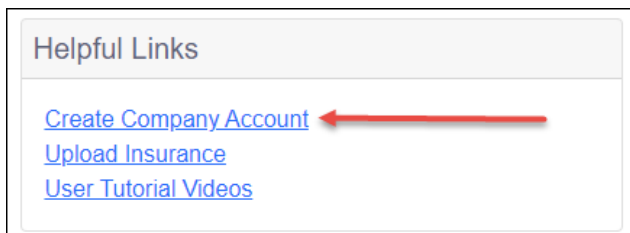
EZ Haul is used by Motor Carriers and Permit Services to create and maintain their company accounts and to create permit applications for Oversize/Overweight (OS/OW) travel within the Commonwealth of Virginia. At this time, customers will only be able to create and maintain customer accounts.

No permits will be issued from the EZ Haul System until a later date.

If you experience any issues during the account creation process, please contact us at ezhaulsupport@promiles.com.

TO CREATE YOUR CARRIER ACCOUNT

1. Access the **EZ Haul Login Page** at <https://www.ezhaulvirginia.com>.
2. Click the **Create Company Account** link.



The **Create New Account** screen will be displayed.

Create New Account

Select the option applicable to the new account:

Select...

- Select...
- I have a USDOT Number
- I am a permit service and will not be issuing permits in my company name
- I will be issuing permits in my name but do not have a USDOT number
- I am a Government Agency

Cancel and Go Back

3. Select the option that best describes the account to be created.

For this example, we will select **I have a USDOT Number**.

The fields for **USDOT Number**, **FEIN**, and **SSN** will be displayed.

Create New Account

Select the option applicable to the new account:

I have a USDOT Number

USDOT Number:

FEIN:

SSN:

Search

Cancel and Go Back



All information will be validated so each entry must be associated to the company and entered correctly.

4. Enter the USDOT Number and FEIN or SSN in each respective field.
5. Click **Search** to validate the information entered. Click **Cancel and Go Back** to return to the **Login Page**.

The company information is obtained from SAFER for the USDOT Number entered and if a valid CSS Account Number was returned will be displayed on the screen.

6. Confirm the information displayed on the screen. If the information is correct, click **Create Account** to establish your account in EZ Haul.

*The **Company Info** screen will be displayed.*

7. Complete the remaining information including the **Delivery Method** and **User Information**.

Note: Required information includes email address, phone number, and all user fields.

8. Click the **Create Company** button.

A message will be displayed.

Account Created

Account created successfully.

Return to Login

Note: If the account could not be automatically established, the user will receive a message alerting them that the account is pending review and approval.

Approval Required

Customer account number unavailable. Account creation pending review and approval. You will be notified by email upon completed account review.

Return to Login

9. Click the **Return to Login** button.

*The user will be rerouted to the **Login Page**.*

10. Enter the **Username** and **Password** established when creating the account in the appropriate fields of the **Customer Users** section.

11. Click **Submit**.

*The **Company Dashboard** will be displayed.*

Note: It is recommended that Company Data be reviewed and updated including adding users prior to the launch of the new system.